



Rehab Without Walls®
Neuro Rehabilitation



2025

IMPACT REPORT



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ABOUT US

Rehab Without Walls, the Neuro Rehabilitation Division of BrightSpring Health Services, continues to lead the way in specialized care for individuals with complex neurological and chronic conditions. As part of BrightSpring’s national family of pharmacy, home, and community-based services, we bring more than four decades of experience helping people regain independence and achieve meaningful outcomes across every stage of recovery.

BrightSpring is committed to delivering high-quality, person-centered care in the most appropriate and safe setting. Rehab Without Walls advances that commitment by redefining what is possible in Neuro Rehabilitation. Our teams leverage evidence based practices, advanced technologies, and a holistic, real world approach to support individuals recovering from brain and spinal cord injuries, stroke, and progressive neurological disorders.

Through intensive rehabilitation programs delivered across a coordinated continuum of care, we help patients apply their skills in everyday environments—creating stronger, lasting outcomes that extend far beyond traditional clinic-based therapy.

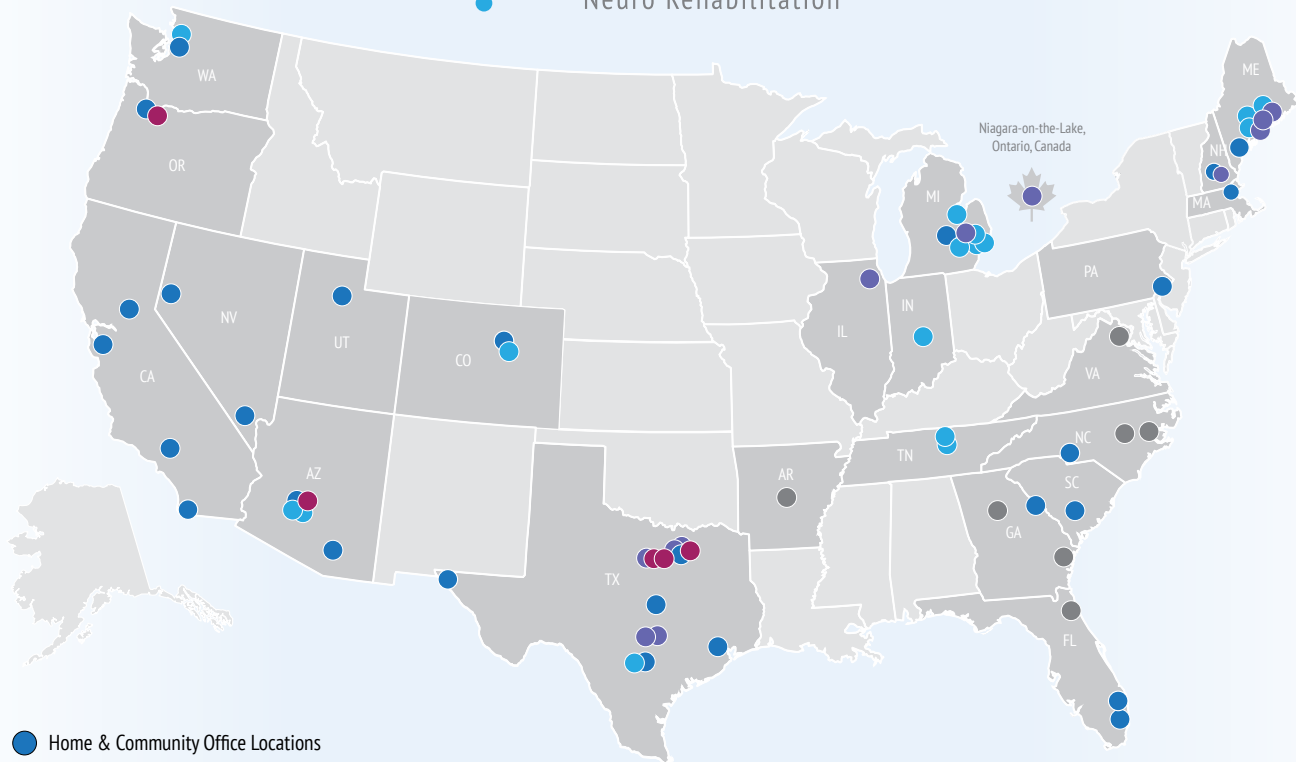
Our mission is to ensure that individuals recovering from acquired brain injuries, along with their families, can access the highest-quality rehabilitation and support services available. We are dedicated to empowering each person we serve to live with greater independence, confidence, and purpose.



2025 HIGHLIGHTS

2025 was a transformative year for Rehab Without Walls, marked by nationwide expansion, strengthened leadership, and continued excellence in clinical quality and patient outcomes. With new Home & Community programs in Nevada and North Carolina, a new residential home in Maine, and 12 additional Rehab in Motion sites, RWW expanded access to specialized neurorehabilitation across 25 states and Canada. Our growing team of 2,150 professionals welcomed over 1,000 new hires, alongside key leadership promotions and award recognitions that reflect our culture of excellence. We achieved outstanding employee engagement results, exceptional clinical outcomes across all service lines, and multiple Three Year CARF accreditations, reinforcing our commitment to person centered, data driven care.

Additionally, RWW deepened its community impact through nationwide advocacy, partnerships, education, and outreach, while advancing operational efficiency and technology through systemwide EMR integration, digital tools, and innovative AI resources. Together, these accomplishments highlight a year of meaningful progress, expanded reach, and unwavering dedication to the individuals and families we serve.



- Home & Community Office Locations
- Outpatient Service Locations
- Outpatient Senior Living
- Residential Service Locations
- Day Treatment Clinic

For a full list of locations, please visit:
RehabWithoutWalls.com/Locations

RehabWithoutWalls.com

2025 Home & Community Expansion Highlights:

In 2025, Rehab Without Walls expanded its national footprint through several important program developments.

In May, our Home and Community Services were launched in [Las Vegas, Nevada](#), increasing access to community based rehabilitation throughout the western United States. By October, RWW further strengthened its presence in the Southeast with the opening of the [Raleigh, North Carolina](#) Home and Community Program, offering more individuals the opportunity to receive personalized rehabilitation supports in their homes and communities.

Expansion continued in the Northeast with the addition of a [new residential home in Maine](#), enhancing service capacity and providing a supportive, person centered living environment for individuals with complex needs. In December, the introduction of the [Massachusetts](#) Home and Community Program advanced RWW's mission to deliver flexible, in home rehabilitation options across the state, meeting rising demand for community based care.

RWW also broadened access to senior living rehabilitation through the opening of [12 new Rehab in Motion sites](#). This growth significantly increased the availability of convenient, community delivered therapy services, ensuring more individuals can receive high quality rehabilitation support directly where they live.



In 2025, RWW continued its strategic growth by welcoming StepStone Family & Youth Services into the RWW Family.

StepStone brings a long-standing commitment to providing safe, trauma informed, and supportive programming for children, youth, and families. Through foster care and comprehensive family services, StepStone connects young people with caring homes, essential training, and vital ongoing support.

At StepStone, the mission is simple but powerful: to offer trusted, nurturing family environments where children, adults, and individuals with special needs can truly thrive. Their focus on compassion, stability, and person centered care ensures every individual feels supported, valued, and at home.



OUR PEOPLE

Our success at Rehab Without Walls is powered by the expertise, compassion, and dedication of our people. Every team member plays a critical role in delivering highly specialized, interdisciplinary care that transforms lives and supports families at every stage of recovery.

In 2025, we achieved:

- 1,006 new hires across clinical and support roles
- Expansion across key disciplines including therapy, nursing, social work, and neuropsychology
- Strengthened capacity to meet rising demand for complex neurorehabilitation services

With a workforce of more than 2,150 team members nationwide, we continue to lead in delivering innovative, patient-centered care across residential, home & community, and outpatient settings.

Our growth reflects a deep commitment to:

- Clinical excellence and outcomes-driven care
- Expanding access to specialized services
- Building a diverse, high-performing workforce

Rehab Without Walls remains an employer of choice for clinicians and caregivers who are passionate about making a meaningful impact every day.



Leader Recognition:

We proudly recognize and celebrate the exceptional leaders who defined performance excellence across Rehab Without Walls and StepStone in 2025. Through their commitment to outcomes, innovation, and patient-centered care, these individuals set the standard for what high-performing leadership looks like across our organization. These leaders exemplify our LEGACY values in action—driving measurable results, elevating team performance, and advancing the quality of care delivered to the patients and families we serve.

2025 Award Winners



LaShay Wilson, Kim Pike,
Evanne Horton, Bernard Brown,
Christine Martin, Jamie Champeon,
Jay Hebert, Dan Dodd, Elizabeth
Dinapoli, Erika Shiver,
Dr. Mary Anise, Michele Pierry,
and Miranda Prescott.



Leadership Growth & Promotions:

We continued to strengthen our leadership bench in 2025 through strategic promotions and targeted talent investments that position us for sustained growth.



Christi Ewing, MPT

Vice President, West Region Operations

Christi's promotion reflects her exceptional leadership and consistent performance across California Home & Community operations.

- Strengthened operational performance across key markets
- Built high-performing, accountable teams
- Advanced clinical and financial outcomes



Renée Lach-Sharon, PT, DPT, GCS, CPHQ

Vice President, Clinical Quality Services

With 30+ years of experience, Renée brings deep expertise in clinical quality, compliance, & patient experience across post-acute care.

- Driving measurable patient outcomes
- Standardizing care delivery across markets
- Enhancing consistency in clinical and documentation quality performance



Matt Hagan

Regional HR Manager

Matt joins BrightSpring supporting both StepStone and Rehab in Motion.

- Healthcare talent acquisition
- HR operations and workforce strategy
- Organizational leadership and culture development

Emerging Leaders at RWW:

In addition to senior leadership advancements, we saw strong momentum across our emerging leadership pipeline.

New leadership appointments in 2025 include:

Peyton Labauve, Lindsay Pieper, Rebecca Baker, David De Baere, Austin Sheffield, Courtney Finley, Marcella Yep Chow, Laura Daniel, Beth Norres, Katie Hill, Emilia Eggers, Floyd Lane, Deanne Mayo, Brennan Seevers, Shelby Dunaway, Heather Winstead, Kayla Start, Nicole Capell, Kevin Vallecillos, Jessie McMillan, Brenda Davis, Tara Loud, Lindsay Sims, John Thomas Neely, Jason Russell, and Rebecca Ray.

These leaders are instrumental in:

- Driving local market performance
- Strengthening team culture and engagement
- Expanding access to high-quality rehabilitation services

Collectively, their impact helped make 2025 a defining year—strengthening our foundation while positioning Rehab Without Walls for continued national growth.



Employee Engagement:

2025 Employee Engagement & New Hire Survey Overview

We are proud to share the results of our 2025 Employee Engagement and New Hire surveys, which reflect the meaningful progress we continue to make in strengthening workplace culture, supporting our teams, and enhancing the experience of every employee who chooses to grow their career with RWW.

Employee Engagement Survey

Our annual Employee Engagement Survey captured valuable feedback from across the organization, with a **48% response rate**. Results highlight a strong, positive culture:

- **Positive Engagement Score:** 79%
- **Positive Experience Score:** 82%

Top Strength Areas

- **Management Support** – Employees report strong access to leaders who are available, helpful, and effective in providing guidance, advocacy, and problem-solving support.
- **Teamwork** – Collaboration, mutual support, and positive working relationships continue to be defining strengths across teams.
- **Appreciation & Recognition** – Employees feel valued and acknowledged through praise and recognition of their contributions and achievements.

New Hire 15-Day Pulse Survey

Early employee experience remains a priority, and our New Hire 15 Day Pulse Survey offers timely insight into how well we are supporting new team members. With a **26% participation rate** (238 respondents), results reflect a strong start to the employee journey:

- **Favorable Score:** 85%

Top Strength Areas

- **Teamwork** – New hires consistently highlight supportive coworkers and strong team collaboration during onboarding.
- **Training** – Early learning experiences—including onboarding, skill development, and job specific training—are viewed positively.
- **Management Support** – Supervisors are recognized for being accessible, helpful, and supportive as new hires navigate their first days.





OUTCOMES

Patients Served:



Patient Outcomes:

Divisional Outcomes

- **2025 Stakeholder Satisfaction: 98.5%**
- **Would Recommend to a Friend: 99.2%**
- **What This Means:** Stakeholders deeply trust our services, and almost every one of them would confidently recommend RWW. This shows that your professionalism, communication, and consistent care are noticed far beyond the treatment room.

Home & Community

Supervision Rating Score (SRS): This is a tool we use to measure how much supervision a patient needs in their daily life. It helps us track progress toward independence in a clear, meaningful way. We measure the percentage of patients converted to 8+ hours independence.

- **2025 SRS Result: 51.3%** (Target: 48%)
- **What This Means:** This is an achievement that reflects your ability to build independence, confidence, and real-life functional gains for the people we serve.

Mayo-Portland Adaptability Inventory (MPAI): This is a rehabilitation outcome tool used to measure how well a person is functioning after a brain injury. It looks at three areas:

- **Abilities** – How the person’s **body and thinking skills** are working, such as movement, communication, memory, and attention
- **Adjustment** – How the person is **feeling and coping**, including mood, emotions, behavior, and awareness of changes since the injury.
- **Participation** – How the person is taking part in everyday life, such as self-care, social activities, work or school, and living independently.

A higher positive change score means the person is improving in their daily functioning and overall recovery. Minimal Clinically Important Difference (MCID) goal is a five-point change.

- **2025 MPAI Results: Nine-point change** Robust Clinically Important Difference (RCID)
- **What This Means:** Patients are making strong, clinically meaningful improvements in adaptability and daily functioning. A nine-point change is exceptional and it's the result of consistent teaching, coaching, and problem-solving with each individual and family.
- **2025 Patient Satisfaction Results: 97.8%**
- **What This Means:** Patient satisfaction in Home & Community remains exceptionally high, with nearly every patient reporting a positive experience with their care. These scores reflect the compassion, consistency, and high-quality support provided by our frontline teams showing that patients not only make progress, but also feel valued, heard, and supported throughout their rehabilitation journey.

Residential

2025 Patient Satisfaction Results:

- **Transitional: 92.3%**
- **Annual Overall: 85.1%**
- **What This Means:** Residents feel supported, respected, and safe in our care. These high satisfaction scores reflect the environment we create every day, one where recovery feels possible, and progress feels celebrated.

Outpatient

Patient Specific Functional Scale (PSFS) MCID: The PSFS tells us whether a patient is improving in the real-life activities that matter most to them, making therapy personalized, meaningful, goal-driven, and truly patient centered.

- **2025 PSFS MCID Results: 78.5%**
- **What This Means:** Most patients achieved meaningful improvements in the daily activities that matter most to them, thanks to truly individualized care.
- **2025 Patient Satisfaction Results: 97.9%**
- **What This Means:** Patients overwhelmingly express gratitude and satisfaction with their care. This speaks to our empathy, our clinical skill, and the relationships we build with those who trust us with their recovery.





CARF/ACHC Accreditation:

Celebrating CARF Re-Accreditation Success Across Northeast/East, West Home and Community Divisions, Portland OR, Maine (MCIR), Michigan Level Eleven Outpatient and Pate Rehab (Texas)

We are proud to announce that Rehab Without Walls operations—including Pate Rehabilitation, the Maine Center for Integrated Rehabilitation (MCIR), Level Eleven in Michigan, and our Portland, Oregon Day Neuro program along with our Northeast/East and West Home and Community programs—have all been awarded a Three-Year Accreditation from CARF International following comprehensive surveys conducted in 2025.

This accomplishment reflects our organization’s strong commitment to person-centered care, program excellence, and continuous quality improvement.

Programs surveyed under the 2025 CARF reviews included:

- Home and Community Services (Adults)
- Home and Community Services (Children and Adolescents)
- Home and Community Services – Brain Injury Specialty Program (Adults)
- Home and Community Services – Spinal Cord Specialty Program (Adults)
- Interdisciplinary Outpatient Medical Rehabilitation Programs (Adults)
- Interdisciplinary Outpatient Medical Rehabilitation Programs – Brain Injury Specialty Program (Adults)
- Interdisciplinary Outpatient Medical Rehabilitation Programs (Children and Adolescents)
- Interdisciplinary Outpatient Medical Rehabilitation Programs (Adults; Children and Adolescents)
- Brain Injury Specialty Programs (Outpatient Adults; Pediatric; Residential; Home and Community)
- Stroke Specialty Programs (Outpatient Adults; Residential Adults) – Pate Rehabilitation
- Vocational Services (Brain Injury and Stroke) – Pate Rehabilitation

Highlights of the CARF Survey Reports

CARF surveyors identified numerous areas of strength across our organization, including:

• Visionary Leadership & Culture

Our leadership team was recognized for fostering a culture of openness, trust, and respect, while maintaining a clear focus on safety, growth, and quality outcomes.

• Client-Centered Excellence

Clinicians were praised for their compassion, expertise, and dedication. Clients described staff as “patient, kind, and empowering,” with one client sharing that they were “given permission to be independent when they never thought they could be.”

• Innovative Service Delivery

The Rehab Without Walls model—bringing services directly into clients’ homes and communities—was highlighted as a best practice that enhances real-life skill development and recovery.

• Strong Community Impact

External stakeholders, especially in Pennsylvania, commended our responsiveness and effectiveness, calling us a “welcome addition” and a “first choice” for post-inpatient rehabilitation.



Highlights of the CARF Survey Reports (cont.)

- **Robust Strategic & Performance Planning**

Our strategic planning, performance management systems, and use of outcome data (e.g., MPAI-4) were noted as intentional, data-driven, and impactful.

- **Commitment to Safety & Education**

From emergency preparedness to ongoing staff development, our teams were recognized for prioritizing safety and professional growth.

- **Interdisciplinary Collaboration**

Teams were noted for their seamless coordination across disciplines, ensuring holistic care and maximizing client outcomes through shared expertise and unified goals.

- **Staff Engagement & Morale**

Staff members expressed high levels of job satisfaction and pride in their work, contributing to a positive environment that supports both employee retention and client success.

- **Cultural Competency & Inclusivity**

Services were delivered with sensitivity to diverse backgrounds and needs, reflecting commitment to equity and inclusion in all aspects of care.

- **Technology Integration**

The use of digital tools and platforms to support documentation, communication, and remote service delivery was highlighted as enhancing efficiency and accessibility.

- **Continuous Quality Improvement**

A strong feedback loop and commitment to learning were evident, with teams actively using data and stakeholder input to refine practices and elevate service standards.

- **Empowering Client Participation**

Clients expressed feeling valued and actively involved in their care planning. One shared, “The team wasn’t just helping me to survive, but rather being able to actively live,” reflecting a deeply person-centered approach.

- **Comprehensive Educational Infrastructure**

Staff benefit from a robust array of learning platforms including RWW University, Medbridge, Relias, and a virtual resource library—demonstrating a strong commitment to continuous professional development.

- **Stakeholder Satisfaction & Collaboration**

External stakeholders praised the organization’s presence and impact in their communities, highlighting success stories and a well-structured orientation process that fosters collaboration and trust.

- **Data-Driven Quality Improvement**

At the Salt Lake City location, performance analyses are thorough and action-oriented, with clear attention to trends, causes, and outcomes—demonstrating a culture of accountability and continuous improvement.

- **Community Reintegration Programs**

The Salt Lake City driver’s training initiative fills a critical gap in services, supporting clients in regaining independence and returning to work and daily life.



Highlights of the CARF Survey Reports (cont.)

- **Functional Community-Based Therapy**

The Phoenix clinic’s location enables real-world therapy experiences, with access to pools, trails, parks, and local businesses—enhancing community reentry and functional skill development.

- **Staff Wellness & Support**

“The Quiet Corner” at the Phoenix location offers a peaceful space with a massage chair for staff and caregivers, promoting self-care and emotional well-being.

- **High Intensity Therapy**

Level Eleven provides visible leadership and welcoming, fully equipped clinics delivering high intensity therapy

- **Advocacy Efforts**

Pate and Portland were recognized for their advocacy efforts that improves access and policy at state and federal levels

- **Commitment To Research**

Pate’s commitment to research and long term follow up and participation in FABR, a national outcomes consortium, strengthen evidence and accountability in post-acute neurorehabilitation

- **Comprehensive Continuum**

Pate’s residential program-including ranch and urban settings-structured day programs, outpatient and vocational with Stroke and Brain Injury specialty designations across levels of care

- **Custom Residential Homes**

Maine Center for Integrated Rehabilitation provides custom homes, purpose-built outpatient expansions with modern equipment

This outstanding result is a direct reflection of the quality, dedication, expertise, and compassion demonstrated by every team member across Rehab Without Walls.

CARF/ACHC Accreditation:

Rehab Without Walls is committed to ensuring we deliver the highest level of care within all our neuro rehab programs nationwide, evidenced by our investments in CARF and ACHC accreditations. CARF, an independent, non-profit accreditor of health and human services, with its purpose to support providers’ ability to provide quality services by meeting internationally recognized organizational and program standards. Many of our Rehab Without Walls programs are CARF-accredited with varying re-accreditation dates. Accredited organizations commit to a higher level of performance and greater focus on patient care. Our Home and Community Programs as well as Maine and Pate Residential and Day Treatment programs, PRA, and Level Eleven Outpatient programs are prepped and ready to go through re-accreditation in 2025.





OPERATIONAL EXCELLENCE

Elevating Our Leaders:

PMO Skills Training

Led by [Tyler Yarbrough, Sr. Director, Growth & Strategic Initiatives](#), the PMO Skills Training Series delivers concise, high-impact learning opportunities for RWW leaders and support partners. These [30 minute monthly sessions](#) are designed to improve productivity and reinforce core BrightSpring corporate processes. Trainings are intentionally short and digestible, allowing teams to attend live and revisit recordings as needed to reinforce skill development.

Key areas RWW is investing in through this series include:

- Core productivity tools and analytics
- Enterprise financial and procurement processes
- Project and operational planning fundamentals
- Technology enablement and automation
- Data visibility and decision support

Topics covered in 2025:

- Excel Basics
- Office 365 Cloud-Based Productivity Tools
- CAPEX and the CER Process
- Procurement and REACH Resources
- Project Planning Basics
- Microsoft Copilot and Creating Patient Case Studies
- Agency Relocation

Paths to Excellence

In 2025, RWW launched Path to Excellence, a systemwide training initiative focused on strengthening clinical performance and elevating quality of care. This program supports clinicians through targeted education that blends operational discipline with clinical best practices.

Primary investment areas within Path to Excellence include:

- Admissions best practices
- Effective and measurable goal writing
- Performance improvement methodologies
- Consistent, high-quality clinical execution

Through this initiative, RWW reinforces its commitment to continuous learning and to delivering exceptional outcomes for the individuals and families we serve.

Hot Topics

The **Hot Topics** series provides timely, high-value updates during bi-weekly calls, ensuring teams remain aligned with evolving industry standards and organizational priorities. These sessions function as a rapid communication channel, allowing important updates to be shared efficiently and consistently across all locations.

Key focus areas include:

- Medicare and regulatory guidance updates
- New tools and technology enhancements (e.g., Virtual Sally)
- Operational process changes
- Systemwide alignment and consistency
- Hot Topics continues to play a critical role in knowledge sharing and operational readiness across the organization.

Fun Fact Fridays

Fun Fact Fridays deliver a brief, engaging educational message each week, giving leaders an opportunity to “learn and laugh” as they start their Friday. These quick insights are designed to spark curiosity while reinforcing practical knowledge.

Recent focus areas include:

- Meaningful annual analysis
- Brain injury awareness
- Running efficient meetings
- Enhancing communication within the satisfaction survey process

Fun Fact Fridays support RWW’s culture of curiosity, continuous improvement, and shared learning—one small insight at a time.





OPERATIONAL EXCELLENCE

Leveraging Technology:

Rehab Without Walls Successfully Transitioned All Outpatient Programs

Rehab Without Walls successfully transitioned all outpatient programs to the [WellSky EMR and Specialty Care \(SC\) billing platform](#), establishing a unified workflow for documentation, scheduling, referral entry, and billing.

This shift replaced outdated systems with streamlined, standardized outpatient processes that improve both clinical efficiency and revenue cycle performance, and in 2026 we will move to an automatic outcome collection process with qualitative outcome measures.

Clinicians now benefit from consistent, easy to use documentation tools, enhanced scheduling functions, and clearer visibility into patient information. On the financial side, the SC platform supports cleaner claims, more accurate payer plan alignment, and improved billing/collections, reducing manual tasks and minimizing avoidable delays.

This transformation strengthens outpatient operations, elevates compliance, and provides a more reliable, data driven infrastructure to support growth, quality outcomes, and long term financial stability.

In 2025, RWW launched a strategic initiative to expand the use of [AI enabled automation](#) across key operational workflows, strengthening efficiency, compliance, and service quality. Through projects such as automated patient referral processing, the Policy Question Copilot agent, and pre admission screening automation, we streamlined previously manual, time intensive tasks and enabled faster, more accurate decision making. These solutions leverage secure, in house Microsoft technologies to ensure HIPAA compliance while delivering measurable improvements in response times, data consistency, and staff productivity. As we continue to scale AI applications—guided by a design philosophy focused on high ROI use cases, maintainability, and organizational alignment—we are creating a foundation that supports more advanced analytics, machine learning models, and cross department collaboration. This initiative reflects our commitment to innovation that enhances care delivery, empowers our teams, and drives long term operational excellence for the communities we serve.

2025 Community Outreach & Partnership Highlights:

In 2025, RWW deepened its commitment to community engagement, public education, and survivor advocacy through meaningful outreach, partnerships, and local collaborations across the country. Teams worked collectively to expand visibility, strengthen resources, and support individuals and families living with brain injury, stroke, and complex disabilities.

Community Outreach & Advocacy

RWW programs were active participants in nationwide community events, contributing to awareness, education, and reintegration efforts. Engagement included walks, conferences, fundraising activities, educational presentations, and survivor centered programming. Key highlights include:



- **Brain Injury Advocacy & Education:** Participation in Brain Injury Association events such as Walk by the Sea, caregiver conferences, regional BIA conferences, and BIAPA/BIANH initiatives.
- **Professional Leadership & Clinical Education:** Presentations at major professional conferences, including Utah's Spring Home Health Conference session on interdisciplinary stroke rehabilitation.
- **Disability & Rare Disease Fundraising:** Support for events such as the Angelman Syndrome Walk, ALS Cold Plunge Fundraiser, Turkey Trots, and community wellness offerings like Yoga Without Walls and Music Therapy.
- **Stroke Awareness & Community Education:** Participation in the UCLA Stroke Awareness Picnic, American Heart Association Stroke Walk, Monty Maxwell Walk, and presentations on community based stroke rehabilitation.
- **Survivor & Caregiver Support:** Ongoing facilitation of monthly support groups, young adult focused events, and participation in regional brain injury networks.
- **Adaptive Inclusion & Accessibility Initiatives:** Engagement in Divers Ability Days and collaboration with municipalities to develop adaptive play spaces, including an inclusive playground initiative.
- **Resource & Awareness Events:** Representation at vendor fairs, sports and recreation days, and statewide awareness events to enhance visibility and connect survivors and families with resources.

Collectively, these efforts underscore RWW's dedication to community-centered rehabilitation, public education, and building inclusive, informed environments for survivors and caregivers.

2025 Community Service Challenge Results

Thank you to the many employees and participants who shared their time, talent, and treasure towards our Community Service Challenge in 2025!

We look forward to seeing and hearing about your 2026 projects as you continue to stay involved in your cities and help people live their best lives.



Community Service
CHALLENGE



Congratulations to the following locations that earned commemorative plaques for their community service projects over the past year!

Rehabilitation

SWAN Rehab – Phoenix, AZ: *Most Hours Donated*

Rehab Without Walls – San Marcos, TX: *Most Money Raised, Most Volunteers*

Community Outreach & Engagement – San Marcos & Texas Hill Country School

In 2025, the [San Marcos Residential Program](#) and [Texas Hill Country School](#) demonstrated extraordinary commitment to person-centered rehabilitation, education, and community connection. Throughout the year, participants engaged in hundreds of therapeutic, recreational, vocational, and volunteer activities that strengthened daily living skills, built confidence, deepened relationships, and fostered independence.

From food drives, blood drives, and environmental cleanups to academic collaboration, adaptive recreation, and milestone celebrations, the San Marcos team created meaningful opportunities for participants to contribute to their community while progressing in their rehabilitation journey. The breadth of events—spanning inter-house social gatherings, community festivals, educational enrichment, and service projects—reflects a vibrant, integrated program culture focused on dignity, empowerment, and real-world participation.



The [San Marcos Residential Program](#) and the [Texas Hill Country School \(THCS\)](#) together form a comprehensive, person-centered continuum of neurorehabilitation and specialized education across the Central Texas region. Through seven residential sites in San Marcos, Seguin, and Maxwell, the San Marcos program delivers CARF accredited brain injury rehabilitation in warm, home-like environments designed to support safety, comfort, and the highest possible level of independence for adults with acquired and traumatic brain injuries and other neurological conditions. Participants receive individualized therapeutic services—including physical, occupational, speech, cognitive, and recreational therapies—alongside behavior management, community reintegration, pre-vocational training, and volunteer opportunities, progressing from clinic-based treatment to real-world skill building in parks, grocery stores, restaurants, and community events.

Just a few miles away, the [Texas Hill Country School](#) extends this mission to youth ages 6–22 through a DFPS-licensed, TEA-approved residential and day-school program that serves students with acquired brain injuries, developmental disabilities such as autism, and other neurological or psychological challenges. Set on 43 acres, THCS provides an integrated, goal-oriented environment focused on functional academics, social and life-skill development, and therapeutic supports including counseling, psychiatry, Physical Therapy, Occupational Therapy, Speech Therapy, Music Therapy, and animal therapy. Both programs share a commitment to holistic, individualized care, community inclusion, and helping each participant—child or adult—achieve meaningful progress toward greater independence and quality of life. Thank you to our outstanding leadership team—Jane Stewart, Executive Director; Christina Avila, Admissions Coordinator; and Dr. Guido Calderon, Medical Director, whose dedication and commitment to meaningful community engagement continue to elevate the experiences and outcomes of our residents.



Location News:

Utah



Home and Community NEW Assistive Technology Room

Maine



New Residential Home

Dallas, Texas



Home and Community Chisolm Challenge

Portland, Oregon



New Home & Community and Day Neuro Center of Excellence Center

Location News:

Sacramento, California

In 2025, the Sacramento Home & Community team received significant statewide recognition for their leadership in neurorehabilitation and community-based care. State Senator Megan Dahle introduced a new senate resolution designating May as Stroke Awareness Month and emphasizing the critical importance of early intervention and community-centered rehabilitation services. Rehab Without Walls Sacramento clinicians Kasondra Vanpykeren-Gerth (SLP) and Laura Daniel (OT/DCM) were invited to the California State Senate floor as honored guests, where the team was acknowledged for their expertise, dedication to stroke survivors, and their ongoing contributions to expanding access to high quality home and community-based neurorehabilitation across Northern California. This recognition reflects RWW's commitment to clinical excellence, meaningful patient outcomes, and the lasting impact our clinicians make every day.



Home & Community – invited to California State Senate Floor

Lynnwood, Washington



Renovated Pediatric Therapy Services program



PATIENT SUCCESS STORIES

Adaptive Rehab for Lasting Independence

Meet Guadalupe “Lupe,” one of the wonderful patients our Las Vegas, NV, Home & Community therapists had the pleasure of working with as he navigated his success journey.

Lupe P’s journey with us began after suffering an anoxic brain injury due to cardiac arrest in 2024. Lupe required 24-hour assistance at the start of care as he struggled significantly with memory, organization, and fine motor skills.

By discharge, he was writing full sentences, engaging in fine motor and cognitive circuit activities, and consistently using learned strategies to support memory and daily organization. He even takes long walks each day with his mother and attends the gym two to three times per week.

His family said, “RWW was so much better than I could have ever imagined. I was so impressed with every aspect of his care, especially coordinating care and communication with the family. The therapists were very professional, on time, polite, and just so nice. We are so grateful for this program!”



For more patient stories about the outcomes and impact of Rehab Without Walls, visit
RehabWithoutWalls.com/News



PATIENT SUCCESS STORIES

Captain Pat, the ‘Mayor’ of RWW – Working hard with heart, humor, and a whole lot of spirit.

Pat M. arrived at RWW Downers Grove, IL, in March 2025 after a life-changing fall just a few months earlier. Pat had the most positive attitude and was ready to start therapy! He immediately coined the nickname “Captain Pat” because he greeted everyone who walked through our doors with a smile. He became the new Mayor of RWW – always happy to be there and enthusiastic to engage in whatever therapies required that day. Physical Therapy? Yes! Occupational Therapy? Yes! Speech Therapy? Absolutely!

Shortly after starting therapy with us, Pat started making amazing gains. His occupational therapy team was so impressed by his ability to regain independence and return to daily activities at a high-level Pat’s physical therapy team expressed great pride in his ability to transfer with supervision. He walked out of RWW and was able to ambulate over 1,700 feet! Our staff and his family were so encouraging that he soon discharged to an assisted living facility where he attends day rehab three days per week.



When we asked Pat about his experience, he shared that the staff helped “turn his light back on” by creating a true sense of family. He described the team as excellent teachers who gave him the confidence and peace of mind, he needed to feel comfortable in our post-acute inpatient facility. Pat noted that every staff member worked together as one united team, always focused on supporting him as an individual. He recalled speech therapy as his greatest challenge, yet said he felt blessed, protected, and supported by his speech therapist and the entire staff. Those challenges ultimately led to remarkable success for Pat.

Pat works hard each day to return to his highest level of independence. His main goal is to return to living with as much autonomy as possible with the support of his family and friends, especially his sister and brother-in-law.

RWW therapy staff takes great pride in all his accomplishments, and we are confident that he will continue to make great strides in all aspects of life. Pat, you are truly an inspiration!

Clinical Outcomes

- Able to negotiate 12 stairs with contact guard assistance.
- Arrived in tilt-in-space wheelchair and advanced to walking with a Hurry Cane in PT at RWW!
- Able to perform most activities of daily living with supervision.

For more patient stories about the outcomes and impact of Rehab Without Walls, visit RehabWithoutWalls.com/News